



ADHESIVE BOND WARRANTY & SUBFLOOR MOISTURE WARRANTY

Bostik, Inc. warrants that Bostik's Ultra-Set® SingleStep™ will bond all engineered, solid, or acrylic impregnated hardwood and bamboo flooring, designed and recommended in writing by the wood flooring manufacturer for glue-down, to all substrates common to hardwood flooring for a period equal to the wood flooring manufacturer's product warranty. Bostik, Inc. warrants that Bostik Ultra-Set® SingleStep™ will bond and will protect all engineered, solid, or acrylic impregnated hardwood and bamboo flooring, designed and recommended in writing by the wood flooring manufacturer for glue-down, against sub-floor moisture damage for a period equal to the wood flooring manufacturer's product warranty.

These warranties are contingent upon the following:

- The evaluation of a potential claim by a Bostik, Inc. representative in advance of any replacement work, and a copy of the original materials and installation invoice(s). Any repairs conducted prior to evaluation may void all warranties.
- The adhesive must be used in accordance with Bostik's most recent published literature.
- The flooring must be installed in accordance with the wood or bamboo flooring manufacturer's most recent published literature pertaining to glue down installations, including but not limited to, flooring acclimation, expansion space, jobsite temperature, relative humidity and air flow requirements.
- The installation must be maintained in accordance with the flooring manufacturer's recommendations including, but not limited to, temperature, relative humidity, and proper maintenance.
- This warranty does not cover damage due to flooding, hydrostatic head, puddling, improper maintenance, low/excessive relative humidity and/or temperature, or any issues not related to excessive moisture proven to be coming from the subfloor.
- This warranty is to the original purchaser and is non-transferable. Bostik will repair or replace the affected flooring one time only.

In the event of a valid claim under this warranty, Bostik, Inc. will pay to repair or replace on a square foot basis the portion(s) of the installation that is proven to be defective. This payment is to include all reasonable materials and labor only. Bostik, Inc. is not responsible for workmanship not in accordance with Bostik Hardwood Products most recent published literature, defects in the wood flooring, abuse, misuse, or losses due to delays or any other consequential damages.

Sincerely,
Bostik Inc.

A handwritten signature in black ink, appearing to read "Philip Pitts". The signature is fluid and cursive.

Philip Pitts
Senior Market Manager
Wood Flooring Adhesives

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